

Sheet 1 of 1

37 CFR 1.501 INFORMATION DISCLOSURE STATEMENT IN A PATENT (use several sheets if necessary)						Docket No. P98,3211		Serial No.	
						Applicant: Knitl et al.			
						Filing Date		Group Art Unit 2645	
U.S. PATENT DOCUMENTS									
Examiner's Initials	Document Number	Date	Name	Class	Subclass	Filing Date If appropriate			
AW	AA	5,097,528	3-17-92	Gursahaney et al.	379	88.21			
AW	AB	5,164,981	11-17-92	Mitchell et al.	379	88.01			
AW	AC	5,546,452	8-13-96	Andrews et al.	379	219			
	AD								
	AE								
	AF								
	AG								
	AH								
	AI								
	AJ								
	AK								
FOREIGN PATENT DOCUMENTS									
	Document Number	Date	Country	Class	Subclass	Translation			
						Yes	No		
AW	AL	0 245 028	11-11-87	European					
AW	AM	0 426 361 A2	5-8-91	European					
AW	AN	0 515 068 A2	11-25-92	European					
AW	AO	GB 2 273 853	6-29-94	United Kingdom					
AW	AP	0 611 135 A1	8-17-94	European					
AW	AQ	DE 195 35 540 C1	12-12-96	Germany					
	AR								
	AS								
OTHER PRIOR ART (Including Author, Title, Date, Pertinent Pages, Etc.)									
AW	AT	Conversant VIS Listens and Talks to Your Customers, Cordom, et al. pages 22-25							
AW	AU	Conversant 1 Voice System: Architecture and Applications, Perdue et al.							
AW	AV	Dialogic's AMX/81 Family of Audio Multiplexer Products, Stahl, pages 80-83							
	AW								
Examiner		Allan Hoosain		Date Considered		3/26/04			
*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.									